

URVEY



Please indicate numbers of household members who are:		
Aged under 16	Aged 16 - 64	Aged 65 or over

ABOUT YOU:

- How long have you lived in Hemswell Cliff?
(please tick one)

Less than 1 year	<input type="checkbox"/>
1 to 5 years:	<input type="checkbox"/>
Over 5 years:	<input type="checkbox"/>

- If you moved to Hemswell Cliff in the last 5 years, where did you live before this?
(please tick one)

Elsewhere in West Lindsey	<input type="checkbox"/>
Elsewhere in Lincolnshire	<input type="checkbox"/>
Outside Lincolnshire – please give details:	<input type="checkbox"/>

- What was your main reason for moving to Hemswell Cliff? (please tick one)

To take up employment offer	<input type="checkbox"/>
To be near family/friends	<input type="checkbox"/>
Cheap housing available	<input type="checkbox"/>
Attractive countryside	<input type="checkbox"/>
Other – please specify:	<input type="checkbox"/>

- Are you satisfied with Hemswell Cliff as a place to live? Yes / No

- What is the best thing about living in Hemswell Cliff?

- And what is the worst thing?

- How long do you plan to remain living in Hemswell Cliff: (please tick one)

No plans or desire to move	<input type="checkbox"/>
Expect to move in the future, but no immediate plans	<input type="checkbox"/>
Would like to move when the opportunity arises	<input type="checkbox"/>
Actively seeking to move	<input type="checkbox"/>

ABOUT YOUR HOME:

- Type of property (please circle):
 - House/Bungalow/Flat
 - Detached / Semi- Detached/ Terraced

- How would you rate the condition of your home? - please tick one:

Good condition with no problems

Reasonable condition, but requires some attention - please give details:

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Poor condition due to the following – please give details:

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- Are you: (please circle): the owner / the tenant?

- If you are the tenant, who is your landlord?

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- If you are the tenant, do you have the following (please tick all that apply):

<input type="checkbox"/>	A written Tenancy Agreement?	<input type="checkbox"/>	A current gas safety certificate?
<input type="checkbox"/>	A current Rent Book?	<input type="checkbox"/>	A working smoke alarm?
<input type="checkbox"/>	An energy performance certificate for the property?	<input type="checkbox"/>	A contact address for your landlord?

HEATING SYSTEM:

- Does your home have central heating? Yes/No

- If Yes, is this run by (please tick one):

<input type="checkbox"/>	Gas
<input type="checkbox"/>	Oil
<input type="checkbox"/>	Solid Fuel

- Do you have any difficulty in meeting the cost of keeping your home warm? Yes/No

- If Yes, is this due to (please tick as appropriate):

High fuel costs	<input type="checkbox"/>
Low Income	<input type="checkbox"/>
Claiming Benefits	<input type="checkbox"/>
Other (please specify):	<input type="checkbox"/>

- Do you wish to receive some advice on possible ways to reduce heating costs? Yes/No

- Do you wish to receive some advice on claiming benefits you may be entitled to? Yes/No

QUALITY OF LIFE

- How would you rate your quality of life as a whole (please tick one):

Very Good	Good	Alright	Bad	Very Bad

- Can you explain why you feel this way?

- Please tick if any of the following have a negative effect on your quality of life:

Health		Neighbourhood		Low income		Other – please specify:	
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ABOUT YOUR NEIGHBOURHOOD:

- Are you satisfied with your neighbourhood as a place to live? Please tick one:

Very satisfied	Fairly satisfied	Neither	Fairly dissatisfied	Very dissatisfied

- Please explain why you picked that option:

- Over the past 2 years, has your neighbourhood:

Improved	Stayed the same	Got worse	Don't know

- Do you agree or disagree that in this area, people from different backgrounds get on well together? (please tick one):

Strongly agree	Slightly agree	Neither	Slightly disagree	Strongly disagree

- Would you say that in your neighbourhood, you know (please tick one):

Most people	Quite a lot of people	A few people	Hardly anyone

ARE ANY OF THE FOLLOWING A PROBLEM IN THE NEIGHBOURHOOD:	Serious problem	Problem, but not serious	Not a problem	Don't know
Please tick:	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
VANDALISM				
DRUGS				
NOISE FROM NEIGHBOURS				
DOG FOULING				
GRAFFITI				
FLY TIPPING				
ABANDONED VEHICLES				
CRIME				
ANTI SOCIAL BEHAVIOUR				
MAINTENANCE OF OPEN SPACES				
THE CONDITION OF NEARBY PROPERTIES				

MANAGEMENT FEES

- Do you pay a management fee? Yes / No

- If Yes –

How much a month do you pay?	Who is this paid to?

- If No –

How are the grounds maintenance tasks and costs managed for your area / street?

- What quality of service do you feel you receive? Please tick one:

Good	Fair	Average	Below average	Poor

- Do you have any suggestions for improving this service? – please give details:

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Below is a list of services provided by West Lindsey District Council. Please indicate whether you have used any of these in the past year:

SERVICE	<i>Please tick if you have used this service over the past year:</i>	<i>Please tick if you would like to be contacted regarding this service:</i>
Advice on housing grants for home owners.		
Advice on adaptations for the disabled.		
Advice on landlord problems.		
Advice on housing benefit & council tax benefit.		
Advice on saving energy.		
Advice on alternative housing options.		
Other (please detail below)		

If you have indicated that you wish to receive further help and advice please provide your name and contact telephone number so this can be followed up by West Lindsey District Council:

Name:

Contact Telephone Number:

In accordance with the Data Protection Act 1998, we have a legal duty to protect and retain any personal information we collect from you. Please note that:

- we will only use personal information for the purposes of the subject matter;
- we will only hold your information for as long as is necessary to fulfil that purpose;
- we will share this information with West Lindsey District Council.

Thank you for completing this questionnaire.

This should be returned to Community Lincusing the FREEPOST envelope provided.