

September 2014



Dear Resident,

Living Environment Survey - Hemswell Cliff

In partnership with West Lindsey District Council, Community Lincs is sending out this survey to all Hemswell Cliff residents. The aim is to ask all households to let us know how it is to live in their house and village and ask if you need help how can we help!

The survey questionnaire is enclosed, and we ask that you complete and return this, with any relevant information or comments. It will help us to help you, and support Hemswell Cliff.

Completed questionnaires can be returned by post, using the FREEPOST envelope provided. Alternatively, you can complete a questionnaire on-line at: (please type into a clear web browser).

***THE DEADLINE FOR RETURN OF
COMPLETED SURVEY FORMS IS:
31 October 2014***

The following comments are intended to provide further explanatory information:

Who will know about the response you make?

In accordance with the Data Protection Act 1998, we have a legal duty to protect any personal information we collect from you. We will need to share survey information with West Lindsey DC, but undertake not to share this with any other third party. Furthermore, we undertake to:

- respect your confidentiality;
- only use personal information for the purposes of the survey;
- only hold your information for as long as is necessary to fulfil that purpose.

What will happen after the survey?

The information you and other residents provide will be collated and used to help support improvements for Hemswell Cliff. If you identify difficulties with housing issues, heating and or need help to claim benefits West Lindsey DC will get the help and advice to you. The survey asks about the maintenance charges and or responsibilities faced. West Lindsey is commencing a project shortly to look at how we can help the residents of Hemswell Cliff address these issues specifically given it is an Ex MOD site. Please fill this in and help West Lindsey help you!

Please get in touch if you have any queries or need the survey form in large print.

Thank you for your help.

The Survey Team at Community Lincs